

The HotelsCombined Recognition of Excellence Award

HotelsCombined recognize The Lost Unicorn Hotel, Tsagarada, Greece, as amongst the best hotels in Greece.

On 28 March 2019, HotelsCombined, the Australian-based hotel meta-search company, started an extensive survey covering different types of accommodations within Greece. This survey is based on gathering data from millions of guest reviews and translating them into an official Recognition of Excellence.

The HotelsCombined Recognition of Excellence is not a ranking list but a group of outstanding accommodations chosen based on a strict set of criteria. In order to be considered, properties must meet the following criteria:

- At the time of judging, a winner is rated 8/10 or over with a minimum of 50 customer reviews certified by HotelsCombined
- We shouldn't be able to detect any major customer service problems, nor recurring or unresolved issues

Moreover, HotelsCombined is taking great consideration in the way the hotel staff answer the Hotels communication team, demonstrating their commitment to providing quick assistance.

The Lost Unicorn Hotel boasts a high satisfaction rating among guests and travel industry experts, receiving 143 reviews with an impressive rating of 10 out of 10.

“We are thrilled to be working with the best hotels in Greece and The Lost Unicorn Hotel is certainly among them” said Alberto Castellucchio, marketing manager of HotelsCombined, Greece. “What is different about the Recognition of Excellence is the way information is gathered and analysed: it all depends on the guest and his or her experience with that particular accommodation. With HotelsCombined 30 million people are finding the best deal available online every month. With this award, we'd like to make it even easier for every traveller to identify the best hotel for customer service and therefore the best value for their money.”

For more details, visit: <https://www.hotelscombined.com/>